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3. To the maximum extent permitted by law and any statutory consumer guarantees provided in Australia, we limit our liability to issuing a refund or replacing a product.

11. INDEMNITY

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1. Please contact us to resolve any complaints in relation to the Website or any of its products or services.
2. Any dispute or claim relating to your use of our products or services or to the sale of any of our products or services must be resolved through negotiation in good faith on a commercially realistic basis rather than in court.
3. Any dispute which cannot be settled within a reasonable time must be referred for determination by a mediator agreed on by the parties. If the parties are unable to agree on a mediator, a mediator nominated by the then current Chairman of LEADR (Lawyers Engaged in Alternative Dispute Resolution) or the Chairman's nominee. The parties will share equally the cost of the mediator's fee.
4. A party to the dispute will only be entitled to pursue other remedies available to it at law or otherwise, if the parties have failed to resolve the dispute within 30 business days after commencement of the mediation.

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If any part of these Terms of Use is unenforceable the enforceability of any other part of these terms will not be affected and the remaining terms will continue in force.

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1. This Privacy Policy describes your privacy rights and how we collect and use your personal information. We only collect personal information from you with your prior knowledge and consent for the purpose of conducting our business.
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3. This policy details how we safeguard your personal information and our privacy obligations to you in compliance with the Australian Privacy Principles (APPs) in the Australian Privacy Act 1988 (Cth).
4. These obligations apply to your personal information which is collected by us or disclosed to us as result of you accessing our website www.knowyournutrition.com. Your use of the Website is also governed by the www.knowyournutrition.com.au Website Terms of Use. You accept that by using this Website you accept this Privacy Policy and Website Terms of Use.
5. We may amend or update this Privacy Policy from time to time. Any changes will be effective from the date of publication on our Website.

2. MEANING OF 'PERSONAL INFORMATION'

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Privacy Statement last updated 27th August 2018.